

CBR202206: Orthoses Referring Providers

Guidance and Considerations



Caution

As you perform your internal compliance reviews, keep the following in mind:

Durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) claims are vulnerable to improper payments, primarily as the result of insufficient documentation and medical necessity errors.

Source: [2021 Medicare Fee-for-Service Supplemental Improper Payment Data](#). U.S. Department of Health and Human Services. CMS.gov.



Review

Review encounter documentation and choose your code carefully, according to the service provided to the patient and the services documented for the encounter. Remember, if it was not documented, it was not done!



Implement: DMEPOS Claims

Help to reduce the possibility of improper payments by taking the following actions:

- Refer patients to trusted colleagues responsibly.
- Refer patients to a reasonable number of suppliers.
- Indicate a responsible number of orthoses for each patient.
- Select supplies appropriate to each patient's clinical care and medical necessity.
- Perform regular internal reviews of documentation and code selection to ensure accuracy and compliance.