



CBR202204: Ambulance Ground Transportation



Webinar Resources



Webinar slides



Webinar recording and handout



Coding guidance document



Webinar Q&A will be posted at
CBR.CBRPEPPER.org



CBR Help Desk:
<https://cbr.cbrpepper.org/Help-Contact-Us>

Webinar Objectives

- Understand the purpose and use of Comparative Billing Reports (CBRs).
- Comprehend the function of *CBR202204: Ambulance Ground Transportation*.
- Gather resources for further questions and inquiries.

Webinar Agenda

- What is a CBR?
- How to access your CBR
- Review a sample CBR
- *CBR202204*
- Helpful resources

The CMS Definition of a CBR

- CBRs are free, comparative data reports.
- The Centers for Medicare & Medicaid Services (CMS) defines a CBR as an educational resource and a tool for possible improvement.

History of the National CBR Program

The national CBR program is separate and not related to comparative billing reports that are produced by Medicare Administrative Contractors (MACs) in support of their individual provider education activities.

2010

- CMS implemented a national program to produce and disseminate CBRs to physicians, suppliers, pharmacies, and other health care providers.

2018

- CMS combined the CBR and the Program for Evaluating Payment Pattern Electronic Reports (PEPPER) programs into one contract.

2019

- RELI Group and its partners—TMF Health Quality Institute and CGS—began producing CBRs and PEPPERS.

Why does CMS issue CBRs?

CBRs provide value to both CMS and providers.

Value to CMS

- Supports the integrity of claims submission
- Summarizes claims data
- Provides an educational resource for possible improvement by providing coding guidelines information

Value to Providers

- Reflects providers' billing patterns as compared to their peers
- Provides information about vulnerabilities to the Medicare Trust Fund
- Informs providers whose billing patterns differ from those of their peers

Five Things a CBR Is Not

An indication of wrongdoing

An audit

A medical review CBR

A prompt to change your clinical care

A request for a response

Why did I receive a CBR?

- A CBR was issued because your billing patterns differ from your peers' patterns, based on comparisons on a state, specialty, and/or nationwide level.
 - Receiving a CBR is not an indication of or precursor to an audit.



The Importance of Downloading Your CBR

- Download your CBR from the CBR Portal:
<https://cbrfile.cbrpepper.org>.
- Guarantee the availability of the CBR to any department or employee tasked with reviewing it.
- Provide easy access for compliance reviews.

How to Access Your CBR

<https://cbrfile.cbrpepper.org>

CBR Portal

Our Team is committed to ensuring and maintaining the confidentiality of each provider's Comparative Billing Report (CBR). All CBR recipients are expected to maintain and safeguard the confidentiality of privileged data or information.

I certify that I am the CEO President Administrator Compliance Officer Owner/Healthcare Provider and that I have the actual authority to receive this CBR and all other confidential information concerning this health care provider. If a provider does not have a management position with any of these titles, the person who has the authority to make decisions on behalf of the provider should check the box for the title that best describes their position.

Your Information	Provider Information
First Name <input type="text"/>	Provider Name <input type="text"/>
Last Name <input type="text"/>	Provider City <input type="text"/>
Email <input type="text"/>	Provider State / Territory <input type="text"/>
Confirm Email <input type="text"/>	

How did you learn about your CBR?

Received an email notifying me that I had a CBR
 Received a fax notifying me that I had a CBR
 Received a letter via mail notifying me that I had a CBR
 Received a tweet from CMS that prompted me to check for a CBR
 From my national or state provider/professional association
 Received a notice from my Medicare Administrative Contractor (MAC)
 OTHER

CMS National Provider Identifier (NPI)

Optional: [Search for an NPI at the NPI Registry](#)

Validation code

SUBMIT

The Purpose of *CBR202204*

- Protect the Medicare Trust Fund
- Increase providers' awareness about utilization of ambulance ground services
- Support providers' internal compliance processes
- Provide coding guidelines and requirements

Ambulance Services Vulnerability

- According to the *2021 Medicare Fee-for-Service Supplemental Improper Payment Data* report:
 - There is a 7.9% improper payment rate for ambulance services, which represents over \$405 million in improper payment.
 - 56.6% of this improper payment rate is attributed to insufficient documentation.
 - 31.3% of this improper payment rate is attributed to medical necessity errors.

CBR202204 Outline

1. Introduction

- Explanation of CBR focus and billing area vulnerability
- Criteria for receipt of a CBR

2. Coverage and Documentation Overview

- Identification of Healthcare Common Procedure Coding System (HCPCS) codes
- Summary of provider's utilization

3. Metrics

- List of the metrics and outcomes analyzed with the CBR
- Definition of state and national peer groups

4. Methods and Results

- Overall analysis results
- Individualized results comparing CBR recipients to other providers

5. References and Resources

- Resources used for the CBR

CBR202204 CBR Provider Focus

- *CBR202204* analyzes the following:
 - Ambulance providers that submitted claims for ground transportation for Medicare Part B beneficiaries

Ambulance Services HCPCS Code Descriptions

HCPCS Codes	Description
A0425	Ground mileage
A0426	Ambulance service, advanced life support, non-emergency transport
A0427	Ambulance service, advanced life support, emergency transport
A0428	Ambulance service, basic life support, non-emergency transport
A0429	Ambulance service, basic life support, emergency transport
A0432	Paramedic intercept, rural area
A0433	Advanced life support
A0434	Specialty care transport

CBR202204 Analysis and Results

- *CBR202204* summarizes statistics for services with dates of service from Jan. 1, 2019, through Dec. 31, 2019.
- There were 9,967 providers with combined allowed charges of over \$5 billion during the analysis timeframe.

Ambulance Services Desired Behavior

- Help reduce the possibility of improper payments by taking action:
 - Ensure that the clinical documentation for ambulance ground transportation validates the patient's need for the service.

Metrics of *CBR202204*

This report is an analysis of the following metrics:

1. Percent of ambulance services that are basic life support (BLS), non-emergency ground transportation services
2. Average number of rides, per beneficiary, for BLS non-emergency
3. Average mileage reported with A0425, according to urban, rural, and super-rural locales

The Criteria for Receiving *CBR202204*

- The criteria for receiving *CBR202204* are that a provider:
 - Is significantly higher compared to either state or national percentages in any of the three metric calculations (i.e., greater than or equal to the 90th percentile), and
 - Has at least 100 total beneficiaries with claims submitted for HCPCS codes A0428, A0429, and
 - Has at least \$54,000 in total allowed charges for HCPCS codes A0428, A0429.

Peer Comparison Outcomes

- **Significantly Higher** — Provider's value is greater than or equal to the 90th percentile from the state or national mean.
- **Higher** — Provider's value is greater than the state or national mean.
- **Does Not Exceed** — Provider's value is less than or equal to the state or national mean.
- **Not Applicable (N/A)** — Provider does not have sufficient data for comparison.

About the 90th Percentile

- Statistics were calculated for each provider in three metrics, as well as for all providers in the nation. Each provider's values were compared to the provider's peer state group's values, as well as the national values.
- Providers receiving a CBR have an outcome of "Significantly Higher" for any of the three metrics.
- These results look very different from the results of providers' peers on a state or national level.



Calculation of Metric 1

Percent of Ambulance Services that are BLS, Non-Emergency Ground Transportation Services

- Metric 1 is calculated as follows:
 - The total number of claims with HCPCS code A0428 is divided by the total number of claims with HCPCS codes A0426–A0429 and A0432–A0434.

Calculation of Metric 2

Average Number of Rides, per Beneficiary, for BLS Non-Emergency

- Metric 2 is calculated as follows:
 - The total number of claims for HCPCS code A0428 is divided by the number of beneficiaries for HCPCS code A0428.

Calculation of Metric 3

Average Mileage Reported with A0425, According to Urban, Rural, and Super-Rural Locales

- Metric 3 is calculated as follows:
 - The total number of units (miles) reported with HCPCS code A0425 within the locale is divided by the total number of claims with HCPCS code A0425 within the locale.

CBR202204 Provider Trend Figure 1

- Figure 1: Total Number of Beneficiaries Who Had Claims Submitted for Ground Transportation Services, Trend Over Time
- The years for the graph are defined as follows:
 - Year 1: Jan. 1, 2017 – Dec. 31, 2017
 - Year 2: Jan. 1, 2018 – Dec. 31, 2018
 - Year 3: Jan. 1, 2019 – Dec. 31, 2019

CBR202204 Provider Trend Figure 2

- Figure 2: Total Number of Claims Submitted for Ground Transportation Services, per Month, for Year 3
- Each month for the analysis year (i.e., 2019) is displayed.

The Importance of the CBR Outcomes

- CBRs are educational and comparative tools for providers.
- A CBR can help providers:
 - Ensure claims are correctly submitted to Medicare,
 - Complete self audits for compliance purposes, and
 - Review and confirm the importance of proper documentation and code assignment.

CBR Help Desk

<https://cbr.cbrpepper.org/Help-Contact-Us>

CBR Help Desk

Welcome to our support page. View a list of [frequently asked questions](#) or click on the button below to submit your question.

Prior to submitting a request for assistance, to reduce the possibility that email replies from our help desk are blocked due to tightened email security (strong spam filters), please add our email Internet domain @tmf.org to your email Safe Senders List.



Submit a New Help Desk Request



Frequently Asked Questions

Frequently Asked Questions

<https://cbr.cbrpepper.org/FAQ>

Frequently Asked Questions

The following questions represent frequently asked questions (FAQs) from the provider community about Comparative Billing Reports (CBRs) and the CBR project in general. FAQs pertaining to a specific CBR release/topic are available with the resources specific to each CBR release/topic.

+ What is a CBR?
+ Why am I getting this report?
+ I have a question about the CBR I received. Who should I contact?
+ Can I get specific claim data related to this report?
+ I have a question about my claims. Who should I contact?
+ I did not receive a CBR. Can I request one?
+ How will I know if I have a CBR available?
+ Is there a sample CBR that I can view?

Helpful Resources

- *2021 HCPCS Level II Expert*. American Academy of Professional Coders.
- *2021 Medicare Fee-for-Service Supplemental Improper Payment Data*. U.S. Department of Health and Human Services (HHS). CMS.gov.



Welcome to CBR Resources

This is the official site for information, training and support related to Comparative Billing Reports (CBRs).

CBRs are disseminated to the Medicare provider community to provide insight into Medicare policy and regional billing trends. The CBRs that are distributed to the provider community contain an analysis of billing practices across geographic and service areas. Medicare Administrative Contractors (MACs) have been producing and disseminating comparative billing reports to providers in their jurisdiction as part of their provider education efforts for many years. The Centers for Medicare & Medicaid Services (CMS) has formalized and expanded the program to the national level.

A CBR will present the results of statistical analyses that compare an individual provider's billing practices for a specific billing code or policy group with the billing practices of that provider's peer groups and national averages. Each CBR is unique to a single provider and is only available to that individual provider. CBRs are not publicly available.

Success stories: How your peers have used CBRs.

[Go to Success Stories](#)

Upcoming Event: CBR 202009 Critical Care

When: Wednesday, November 11, 2020
3:00 - 4:00 p.m. EDT

Topic: This session will review the Comparative Billing Report (CBR) 202009 Critical Care

[REGISTER](#)

CBR 202008:

Breast Re-Excision

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 202007:

Therapeutic Injections and Infusions

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 202006:

Office Visits, New and Established Patients by Nurse

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 202005:

Subsequent Nursing Facility E&M Services

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 202004:

Peripheral Vascular Intervention for Claudication

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 202003:

Lower Extremity Joint Replacement

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 202002:

Anesthesia Modifiers

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 202001:

Shoulder Arthroscopy

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

CBR 201913:

Mohs Microsurgery

- [Sample CBR: Mock Provider Data \(PDF\)](#)
- [Training: Recording and Handouts](#)
- [National/State Data \(XLSX\)](#)
- [Access Your CBR](#)

Questions?

