

CBR202204: Ambulance Ground Transportation **Guidance and Considerations**



Caution

As you perform your internal compliance reviews, keep the following in mind:

Ambulance services are vulnerable to improper payments, particularly as the result of insufficient documentation and medical necessity errors.

Source: [2021 Medicare Fee-for-Service Supplemental Improper Payment Data](#). U.S. Department of Health and Human Services. CMS.gov.



Review

Review encounter documentation and choose your code carefully, according to the service provided to the patient and the services documented for the encounter. Remember, if it was not documented, it was not done!



Implement: Ambulance Ground Transportation

Help reduce the possibility of improper payments by taking the following action:

- Review documentation and code selection on a recurring schedule to ensure accuracy and compliance.