



CBR201907: Modifier 25: Dermatology

Webinar Questions and Answers

July 10, 2019

Q: What is a CBR?

A: A CBR is a Comparative Billing Report, and it is created to compare providers' billing statistics to those of their peers on a state or specialty, and nationwide level.

Q: Within an organization, who receives the CBR?

A: Each CBR contains specific guidelines as to how a provider is included in the CBR analysis. If a provider meets the criteria to receive a CBR, a notice is sent to the email address filed in the [Provider Enrollment, Chain, and Ownership System](#) (PECOS) and [National Plan and Provider Enumeration System](#) (NPPES) system. The notice informs the provider that a CBR is available and includes information for obtaining the CBR.

Q: Is there a way to receive a list of providers who received CBRs within a group practice or receive information for a large group of providers?

A: The providers who receive a CBR will receive individual notifications via the email address or fax number listed in PECOS. If there is a question as to whether or not all notifications were received for a group of providers, our Help Desk can assist with lists of National Provider Identifier (NPI) numbers.

Q: How can I receive emails about CBR reporting?

A: A link to join our email list can be found on our home page: <https://cbr.cbrpepper.org/home>.

Q: Where would a CBR be sent if our provider was identified as an outlier? How can I change the contact information regarding where the CBR is sent?

A: If a provider is eligible to receive a CBR using the metrics explained in the webinar, an email is sent to the email address available in the NPPES database. If a valid email address is not available, the notice is sent via fax to the fax number in the NPPES database. Providers that do not have a valid email address or fax number in NPPES received their notification in hard-copy through the mail. Please ensure your email address and fax number are updated in the NPPES

and the PECOS. The CBRs are not sent out; rather, they are available in the secure CBR Portal at cbrfile.cbrpepper.org by using the unique validation code included in the email, fax, or mail notification.

Q: Where can I obtain the validation code to obtain my CBR report?

A: The validation code is sent upon distribution of the CBR to the provider by email, fax, or regular mail.

Q: I would like to view this webinar again; how can I find the recording, slides, and handout for the webinar?

A: The webinar slides, handout, recording, and transcript are posted on the CBR homepage: <https://cbr.cbrpepper.org>.

Q: Is the provider who qualified for a CBR the only individual who can obtain the CBR and data?

A: The CBR and validation code information is sent to the contact data listed in the NPPES system. Those who can access the email, fax receipts, or mail will therefore be in a position to view the CBR access information.

Q: We did not receive a CBR. Can we request a CBR be sent for our providers or find a CBR on the website, even if the providers do not meet all the listed qualifications?

A: CBR reports are produced only if a provider meets the criteria for receiving a CBR, and the reports are not produced for providers upon request.

Q: What is the definition of “total minutes” as reflected in the calculation for metric 2?

A: Each CPT® code for established patient office visits (99211 – 99215) contains a description of typical minutes spent performing the services. This value is multiplied by the total allowed services for the code performed by the provider during the timeframe to arrive at the total minutes.

Q: What types of providers were included in this analysis? How was the specialty of dermatology identified?

A: The CBR identified all providers with the specialty of dermatology who submitted Part B claims for established patient evaluation and management services. The dermatology specialty is based on providers who have the dermatology taxonomy code and corresponding specialty code selected during the NPI assignment process.

Q: When was the CBR distributed, and how can a provider identify if a CBR is available to them?

A: The CBR was distributed on June 28, 2019. A provider should inquire with the [CBR Help Desk](#) regarding the availability of a report.

Q: What is the “allowed amount” that is referenced in the analysis?

A: The allowed amount is determined by the Medicare fee schedule.

Q: Is a beneficiary counted only once or for each time the beneficiary is seen during the reporting period?

A: A beneficiary is counted only once, regardless of the number of times the beneficiary was seen during the reporting timeframe.

Q: What is the definition of a “visit” in this analysis?

A: A visit is defined as a single date of service by beneficiary.

Q: Are reports available with analysis for Modifier 25 use in other clinical specialties?

A: Reports analyzing other clinical specialties are not available at this time, but those topics may be reviewed in the future.

Q: Can you request a CBR if you have not received a notification?

A: CBRs are available to providers that meet the inclusion criteria for receipt. They are not available upon request.
